Online Filing SE, Module 5

Attachments, sign and send

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Attachments

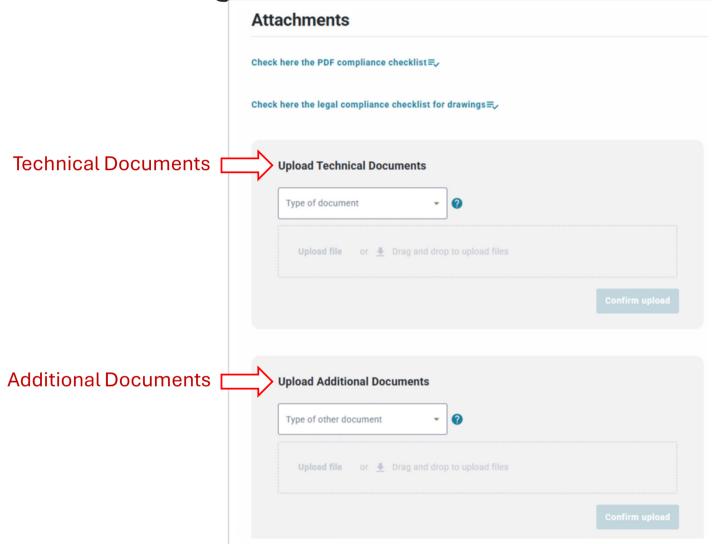
Attachments in Online Filing SE

Online Filing SE handles multiple types of attachments, e.g.

- Technical documents (Description, Claims, Abstract, Drawings)
- Additional documents (e.g. power of attorney)
- Sequence listings (ST.26 in xml or zip)

Total maximum size for attachments: 500 mB Individual attachments > 300 mB can lead to timeout during sending of documents

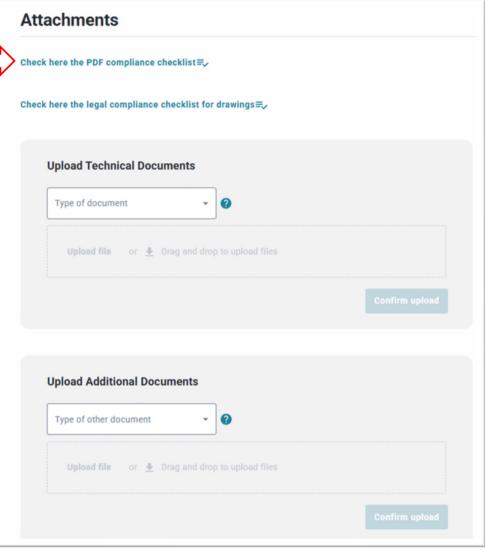
Attachments – national filings



Attachments – national filings

PDF compliance checklist

See the technical requirements for attachments. Your PDF file should meet the following criteria: Use the PDF/A file format. • all fonts are embedded (exception: Base 14 fonts are accepted even if they are not embedded) • the size is A4 • it is not encrypted • it does not contain audio or video, or other linked or embedded objects • the PDF should not be electronically signed If you are generating PDF files from paper documents using a scanner, make sure that they are of good quality and comply with the technical requirements above. You can use WIPO's PDF conversion checker to test your PDF files: https://pct.wipo.int/DocConverter/pages/pdfValidator.xhtml



Attachments – national filings

Legal compliance checklist

(for national Swedish applications)

See the legal requirements for drawings.

Make sure that the drawings meet the following criteria
The drawings shall be provided on A4 sheets.

The margins need to be at least 2,5 cm at the top, 2,5 cm to the left, 1,5 cm to the right and 1,0 cm at the bottom.

The drawings as well as all text on the drawings shall be made using durable, deep black, bold, clean lines and without colour. The use of grayscale can only be permitted if readability and reproducibility are not compromised.

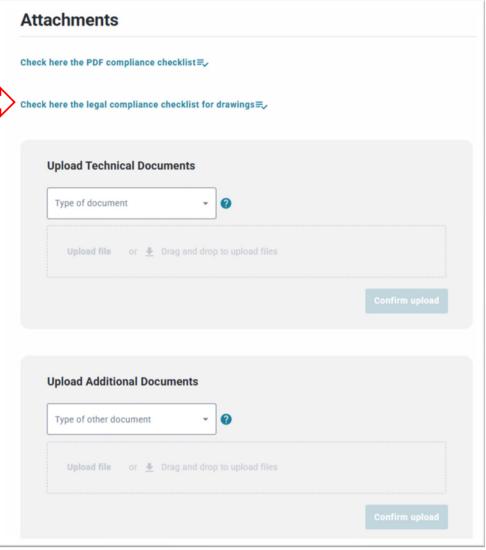
Reference signs must not be present to a greater extent than is necessary for the understanding of the description. The drawings may also not comprise explanatory text, with the exception of short information.

The figures of the drawings shall be separated from each other with sufficient distance

See also 23 § - 25 §: of the Swedish Patent Office Regulations:

https://www.prv.se/globalassets/dokument/om-prv/prvfs/24prvfs-4_p138.pdf

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Attachments - PCT and EP1001

Attachments for PCT and EP1001 are handled according to the rules and regulations for WIPO and EPO respectively.

Sign and send procedure

Sign and send procedure

Once a draft is ready, the submission will need to be signed and then sent.

Users with Role *Main user* and/or *Signer* can sign submissions.

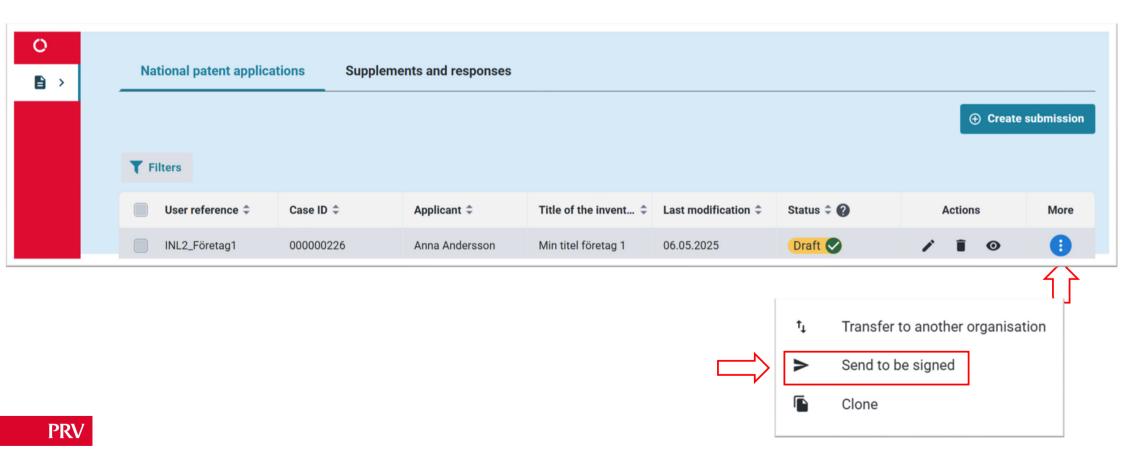
Users with Role *Main user* and/or *Sender* can send submissions.

Example: Select the finished draft to be sent





Example: Send to be signed



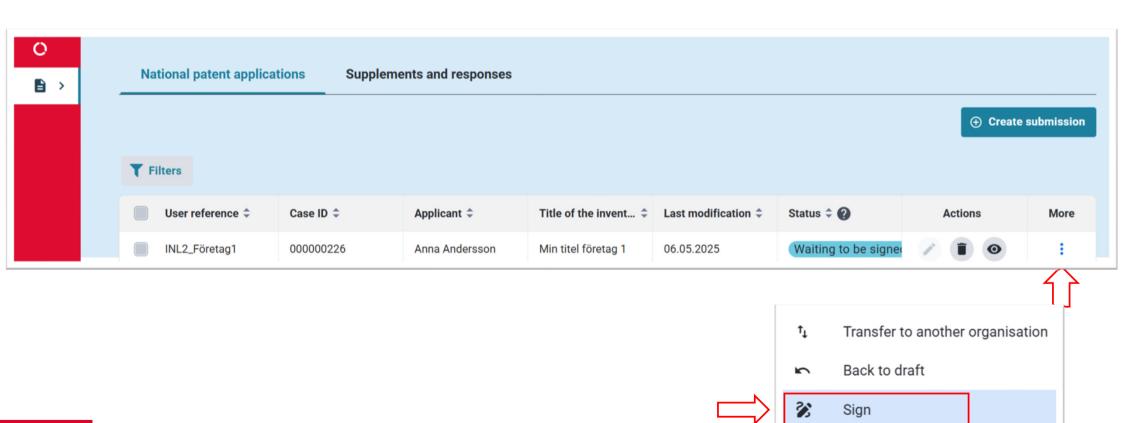
Example: Waiting to be signed



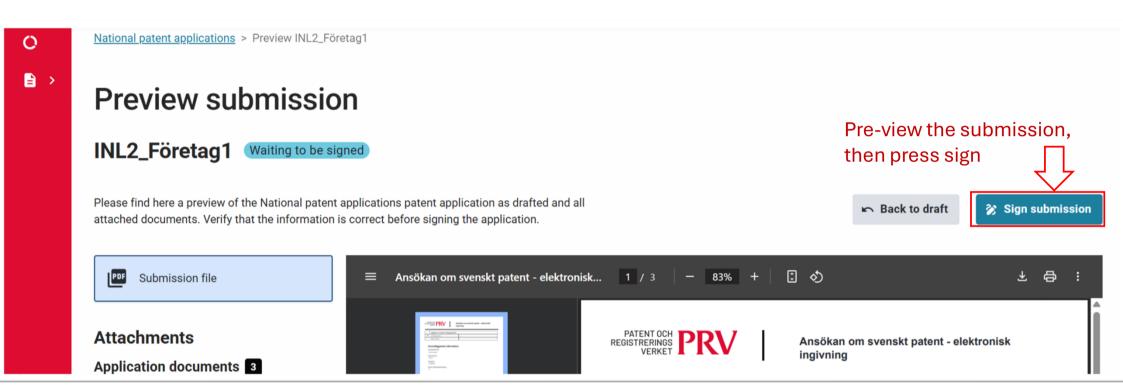


Example: Waiting to be signed

PRV



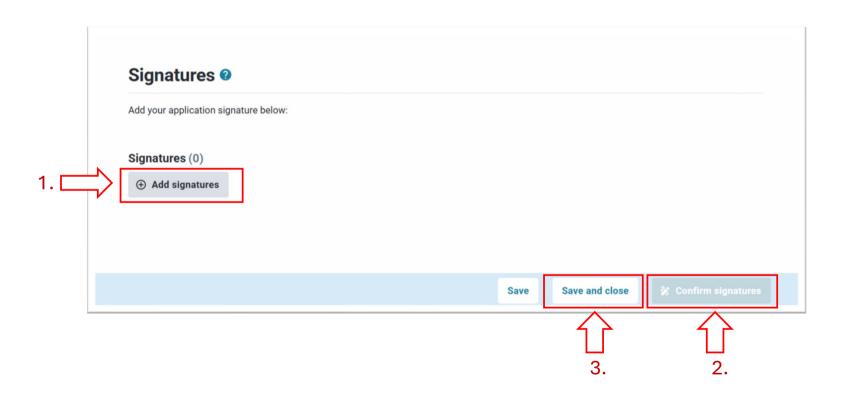
Example: Sign submission



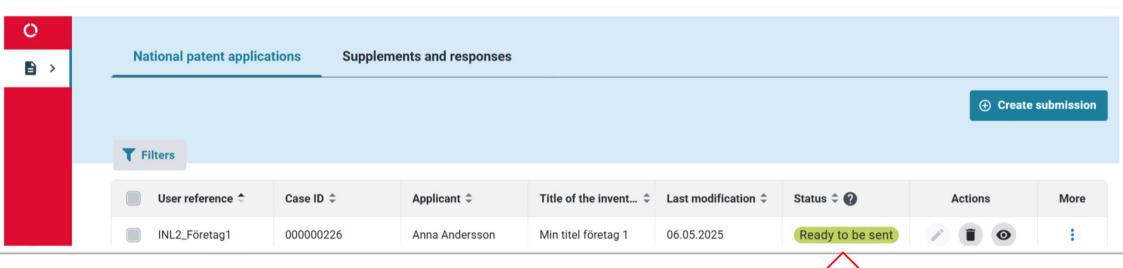


Example: Add signature

- 1.Add signature
- 2.Confirm signature
- 3. Save and close

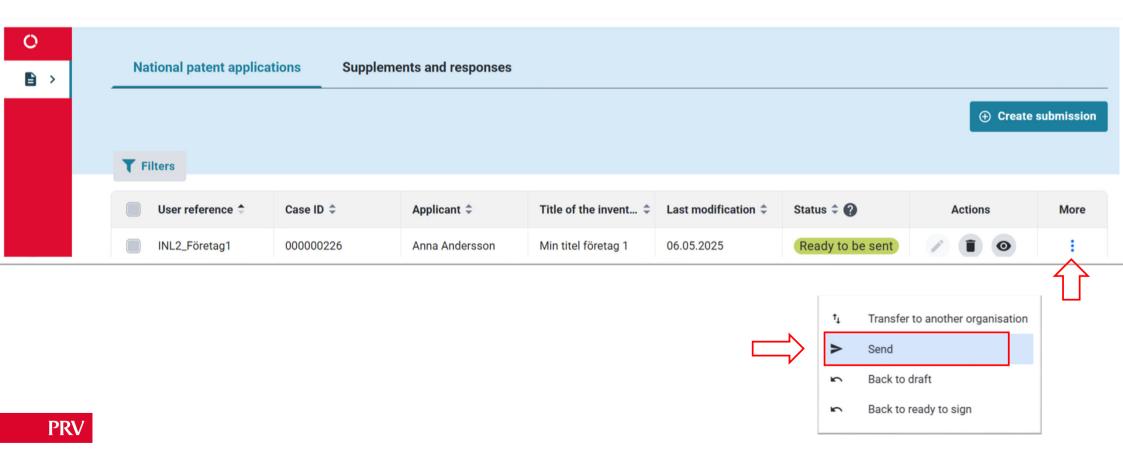


Example: Status – Ready to be sent

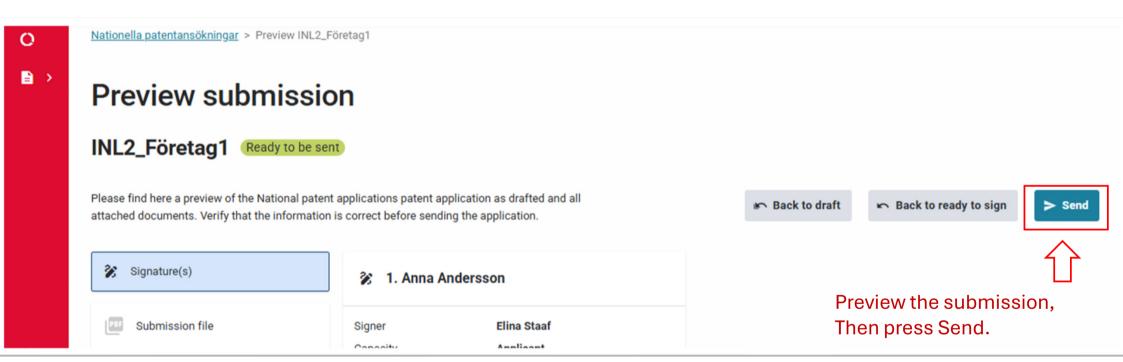




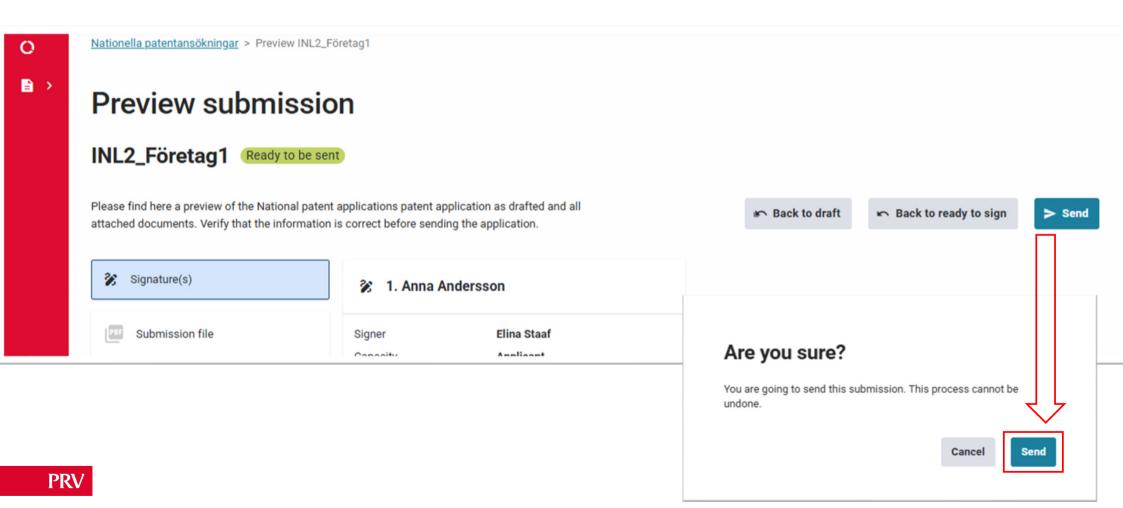
Example: Send



Example: Send the submission



Example: Send the submission

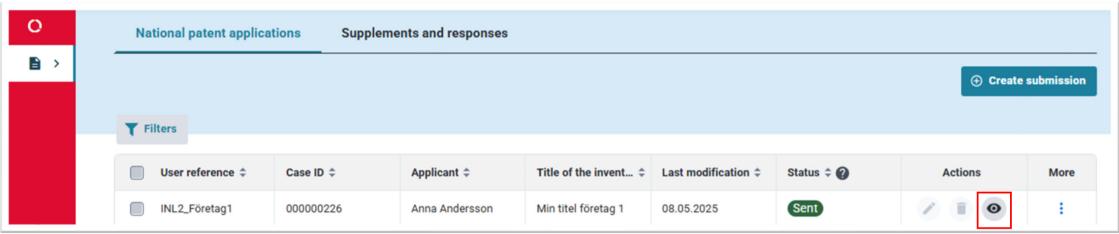


Example: Sent





Example: View your submission





Press "View this row" to see your finished submission, e.g. Submission file (Request), Attachments and Receipt

Example: Signature info

- 1. Select in which capacity you are signing
- 2. If you work at a Representative firm, or at the Applicant company, write the name of your firm/company here.
- 3.The e-mail PRV should contact in case of issues with the submission
- 4.The phone number PRV should call in case of issues with the submission
- 5. Sign with your name, alphabetically
- 6. Confirm the signature, twice, first by adding it, then confirming the addition

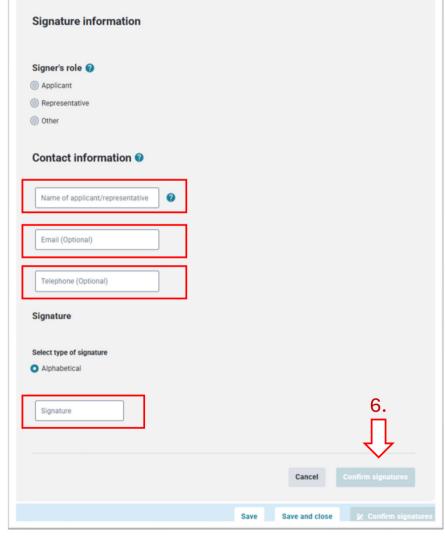














Handling error messages

Login error – Oops... message

Your account has become corrupt and needs to be removed by PRV.

Contact PRV customer service with an e-mail titled Oops... error in Login Filing SE, and containing the e-mail address of the person or persons experiencing the Oops... error.

PRV will remove the account and get back to you with detailed instructions on how to re-join Online Filing SE (and organisations, if applicable).

Oops ...

Error occurred on our site

Please contact our support team for assistance

Request failed with status code 400

If something goes wrong during signing or sending

A number of error messages can occur in Online Filing SE, e.g.



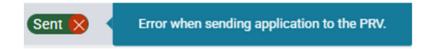




If a status ends with a red X something has gone wrong.

If something goes wrong during signing or sending

Position the cursor on top of the Status to see an explanation of the error message



It is important to check the Status after each step, in particular after sending a submission. Note: Error messages can occasionally occur after a couple of minutes delay.

How to handle error messages depends on if the error has occurred before or after the submission was sent.

Error messages before the submission is Sent





PRV *can not* retrieve these submission into our internal systems manually. We do not have access to attachments, the request file or the receipt before the status Sent.

The submitter need to *inform PRV:s customer support* for the subject area Patents about the error, thereafter *wait an hour or so* for system updates, and then select "*Try to send again*" from the three-dot list.

If submission still does not work, the submitter can **redo the entire submission**, and control that **attachments** are a maximum of 500 mB in total, or ~300 mB per individual file, the documents are in black-and-white and that the PDF:s do not contain multiple layers. It is not recommended to clone the specific failed submission, in case the cause of the error is also cloned.

Contact PRV:s customer support for the subject area Patents if the second submission fails.

Error messages after the submission is Sent

Submissions with error message Sent ocan be retrieved manually by PRV and transferred to our internal systems.

There is however no automatic way for PRV to know that a submission has gotten stuck at this status.

The submitter must therefore **contact PRV:s customer support** for the subject area Patents to let us know that they have a submission with status **Sent X** in their list of submissions.

Please provide *Application number, User reference, Case ID*, and *Submission date* when contacting PRV:s customer support.

Summary: reporting error messages

- To begin with, write an **e-mail** about the error message which discloses
 - when the error occurred
 - for which procedure (National Swedish patent, EP validation, SPC, PCT or EP1001)
 - if it is a new filing (a first filing) or a subsequent action.
 - If you have this information: please let us know whether the issue is limited to a specific submission, or if more users and/or submissions are experiencing the same issue.
- Please provide Application number (if available), User reference, Case ID, and Submission date (if the submission is sent) when contacting PRV:s customer support.
- Send the e-mail to PRV:s customer support, preferably with "Online Filing SE" in the title.
- In *urgent matters*, call PRV:s customer support, select the option Patents.

- End of Module 5 -